

City of Ball Ground Water and Sewer Department
Customer Service Request Application
770-735-2123/Fax 770-735-4575

Account # _____
(City use only)

Name _____ Home Phone _____

Service Address _____

Billing _____ Address _____

City _____ State _____ Zip Code _____

Previous Home Address: _____

City _____ State _____ Zip Code _____

Drivers License Number and State _____

Employer _____

Work Phone # _____ Emergency Phone # _____

Have you had water service in Ball Ground before? (Yes) (No) If yes when? _____

Are you the homeowner? (Yes) (No) If not, please provide information on the homeowner.

Name _____ Address _____
Phone # _____

Non Homeowner Refundable Deposit: \$100.00 (Refunded as a credit on water bill after 24 months if account maintained in good standing)*

Service Fee: \$50.00

Meter Purchase: _____

Sewer Tie -in: _____

Total Due: _____

Amount Paid: _____

Date Paid: _____

Date water service to begin: _____ Meter Reading _____
(City use only)

City of Ball Ground water customers are able to have Waste Management trash pickup thru the city for a discounted rate of \$16.00/month (this is mandatory for those moving into all new subdivisions). This is billed with the water. Would you like this service? (Yes) (No)

The City of Ball Ground Water and Sewer System shall be held harmless of any property damage during installation of service. The City of Ball Ground employees or contractors shall have free access to any and all property of the water system, up to and including the meter box.

Applicant Signature _____

Date _____ Water System Representative _____

*Deposit waived if a current water customer in good standing (not currently delinquent, has not been late in the past 24 months and has never had water cutoff due to non-payment) is willing to sign and take full responsibility for the new account should it become delinquent.

PLEASE READ AND SIGN 2ND SIDE~THANK YOU

**City of Ball Ground Water and Sewer System
Herein referred to as "The System"**

Water bills are mailed on the last working day of each month, and are payable on or before the 15th of the following month. If for any reason the bill is not paid on or before the 15th there will be a late fee of 15% assessed. ALL PAST DUE ACCOUNTS ARE SUBJECT TO IMMEDIATE DISCONNECTION OF SERVICE~NO FURTHER NOTICE WILL BE SENT. If service is disconnected, a fee of \$35.00 in addition to the delinquent bill will be required to resume service. NO RECONNECTS AFTER 5:00 PM ON WEEKDAYS. NO RECONNECTS ON WEEKENDS OR HOLIDAYS. **Failure to receive a bill will not excuse you from making a timely payment. If you fail to receive a bill, please call City Hall at 770-735-2123 for your balance due.**

If at any time a meter that has been locked due to non-payment or misuse during a watering ban is tampered with or has the lock removed, there will be an additional fee of \$100.00 assessed in addition to all other fees or charges. A second offense of tampering with a locked meter will result in the meter being removed, and a fee of \$500.00 will be required for re-installation, in addition to all other fees or charges that may be due on the account. If the meter is damaged as a result of the tampering, a new meter must be purchased at the rate established by Mayor and Council plus all other fees and charges due on the account.

The System, under direction of the State, County or City, may impose a ban on outside use of water at any time deemed necessary to maintain the health and welfare of all the users on the system. You will be expected to abide by the ban under this policy or other applicable laws or emergency procedures.

Your meter shall serve only your residence or business and under no circumstances shall any other residence or business be allowed to tap into your service. Violation of this requirement may result in the meter being pulled and a fee of \$500.00 being assessed against the account.

Signature of Applicant _____

Date_____

Water System Representative _____